

SHP501 Safety and Quality in Health Care

SHP501 Safety and Quality in Health Care

View Online



ARMITAGE, GERRY. 2009. 'Human Error Theory: Relevance to Nurse Management'. *Journal of Nursing Management* 17 (2): 193–202.

<https://doi.org/10.1111/j.1365-2834.2009.00970.x>.

Benn, J, M Koutantji, L Wallace, P Spurgeon, M Rejman, A Healey, and C Vincent. 2009. 'Feedback from Incident Reporting: Information and Action to Improve Patient Safety'. *Quality and Safety in Health Care* 18 (1): 11–21.

<https://doi.org/10.1136/qshc.2007.024166>.

Braithwaite, Jeffrey, Mary T. Westbrook, Joanne F. Travaglia, and Clifford Hughes. 2010. 'Cultural and Associated Enablers of, and Barriers to, Adverse Incident Reporting'. *Quality and Safety in Health Care* 19 (3): 229–33. <https://doi.org/10.1136/qshc.2008.030213>.

Brand, Caroline A; Tropea, Joanne; Ibrahim, Joseph E; Elkadi, Shaymaa O; Bain, Christopher A. 2008. 'Measurement for Improvement: A Survey of Current Practice in Australian Public Hospitals'. *Medical Journal of Australia* 189 (1): 35–40.

<https://www.mja.com.au/journal/2008/189/1/measurement-improvement-survey-current-practice-australian-public-hospitals>.

Catchpole, K. 2013. 'Toward the Modelling of Safety Violations in Healthcare Systems'. *BMJ Quality & Safety* 22 (9): 705–9. <https://doi.org/10.1136/bmjqs-2012-001604>.

Cohen, Daniel, and Kevin O Stewart. 2016. 'The Stories Clinicians Tell: Achieving High Reliability and Improving Patient Safety'. *The Permanente Journal* 20 (1): 85–90.

<https://doi.org/10.7812/TPP/15-039>.

Coombes, Ian D., Carol Reid, David McDougall, Danielle Stowasser, Margaret Duiguid, and Charles Mitchell. 2011. 'Pilot of a National Inpatient Medication Chart in Australia: Improving Prescribing Safety and Enabling Prescribing Training'. *British Journal of Clinical Pharmacology* 72 (2): 338–49. <https://doi.org/10.1111/j.1365-2125.2011.03967.x>.

Dixon-Woods, Mary, Sarah McNicol, and Graham Martin. 2012. 'Ten Challenges in Improving Quality in Healthcare: Lessons from the Health Foundation's Programme Evaluations and Relevant Literature'. *BMJ Quality & Safety* 21 (10): 876–84.

<https://doi.org/10.1136/bmjqs-2011-000760>.

Fraenkel, Liana, and Sarah McGraw. 2007. 'What Are the Essential Elements to Enable Patient Participation in Medical Decision Making?' *Journal of General Internal Medicine* 22 (5): 614–19. <https://doi.org/10.1007/s11606-007-0149-9>.

Gluyas, H, and P Morrisson. 2014. 'Human Factors and Medication Errors: A Case Study'.

2014.

https://www.researchgate.net/publication/269403795_Human_factors_and_medication_errors_a_case_study.

Gluyas, Heather. 2015. 'Effective Communication and Teamwork Promotes Patient Safety'. *Nursing Standard* (2014) 29 (49): 50-57.

<https://search.proquest.com/docview/1785223398/fulltextPDF/E495C5A371064426PQ/1?accountid=12629>.

Gluyas, Heather. 2015a. 'Understanding Non-Compliance with Hand Hygiene Practices'. *Nursing Standard*. 29 April 2015.

<https://doi.org/https://search-proquest-com.libproxy.murdoch.edu.au/docview/1785223022?pq-origsite=summon&accountid=12629>.

———. 2015b. 'Effective Communication and Teamwork Promotes Patient Safety'. *Nursing Standard* 29 (49): 50-57.

<https://search.proquest.com/docview/1785223398?accountid=12629>.

———. 2015c. 'Patient-Centred Care: Improving Healthcare Outcomes'. *Nursing Standard* 30 (4): 50-59. <https://search.proquest.com/docview/1785223597?accountid=12629>.

Gluyas, Heather, and Sarah - Jane Harris. 2016. 'Understanding Situation Awareness and It's Importance in Patient Safety'. *Nursing Standard* 30 (34).

<https://search.proquest.com/docview/1784930839?pq-origsite=360link&accountid=12629&selectids=10000039,1006985,10000155>.

Gluyas, Heather Hookham, Emily Michelle. 2014. 'Human Factors and the Death of a Child in Hospital: A Case Review'. *Nursing Standard* (2014) 30 (31): 45-50.

<https://search.proquest.com/docview/1785226402?pq-origsite=summon&accountid=12629&selectids=10000039,1006985,10000155>.

Gluyas, Heather, and Paul Morrison. 2013. *Patient Safety: An Essential Guide*. Basingstoke, Hampshire: Palgrave MacMillan.

———. 2014. 'Human Factors and Medication Errors: A Case Study'. *Nursing Standard* 29 (15): 37-42.

<https://search.proquest.com/docview/1855428408?pq-origsite=summon&accountid=12629&selectids=10000039,1006985,10000155>.

Howell, Ann-Marie, Elaine M. Burns, George Bouras, Liam J. Donaldson, Thanos Athanasiou, and Ara Darzi. 2015. 'Can Patient Safety Incident Reports Be Used to Compare Hospital Safety? Results from a Quantitative Analysis of the English National Reporting and Learning System Data'. *PLOS ONE* 10 (12). <https://doi.org/10.1371/journal.pone.0144107>.

Iedema, Rick A, and Blake Angell. 2015. 'What Are Patients' Care Experience Priorities?' *BMJ Quality & Safety* 24 (6): 356-59. <https://doi.org/10.1136/bmjqs-2015-004298>.

Lawton, Rebecca, Rosemary R C McEachan, Sally J Giles Giles, Reema Sirriyeh, Ian S Watt, and John Wright. 2012. 'Development of an Evidence-Based Framework of Factors Contributing to Patient Safety Incidents in Hospital Settings: A Systematic Review'. *BMJ Quality & Safety* 21 (5): 369-80. <https://doi.org/10.1136/bmjqs-2011-000443>.

Liao, Joshua M. 2014. 'Speaking Up About The Dangers Of The Hidden Curriculum'. *Health Affairs* 33 (1): 168-71.
<https://www.proquest.com/docview/1490528625/fulltextPDF/78B9BC33CA214621PQ/1?accountid=12629>.

Longtin, Yves, Hugo Sax, Lucian L. Leape, Susan E. Sheridan, Liam Donaldson, and Didier Pittet. 2010. 'Patient Participation: Current Knowledge and Applicability to Patient Safety'. *Mayo Clinic Proceedings* 85 (1): 53-62.
<https://search.proquest.com/docview/216876963?pq-origsite=summon&accountid=12629>.

Marcellus, Lenora, RN, BSN, MN, PhD Harrison, Adele, MBChB, MD, MRCP, FRCPC MacKinnon, Kathleen, RN. n.d. 'Quality Improvement for Neonatal Nurses, Part II: Using a PDSA Quality Improvement Cycle Approach to Implement an Oral Feeding Progression Guideline for Premature Infants'. *Neonatal Network* 31 (4): 215-22.
<https://search.proquest.com/docview/1026653399/fulltextPDF/B51944904EB044DDPQ/1?accountid=12629>.

McCaughan, Dorothy; Kaufman, Gerri. 2013. 'Patient Safety: Threats and Solutions in Nursing Standard'. *Nursing Standard* 27 (44): 48-55.
<https://search.proquest.com/docview/1406201399>.

McLaughlin, A. C., F. Walsh, and M. Bryant. 2013. 'Effects of Knowledge and Internal Locus of Control in Groups of Health Care Workers Judging Likelihood of Pathogen Transfer'. *Human Factors: The Journal of the Human Factors and Ergonomics Society* 55 (4): 803-14.
<https://doi.org/10.1177/0018720813476546>.

Mitchell, Brett G., Ramon Z. Shaban, Deborah MacBeth, Claudia-Jayne Wood, and Philip L. Russo. 2017. 'The Burden of Healthcare-Associated Infection in Australian Hospitals: A Systematic Review of the Literature'. *Infection, Disease & Health* 22 (3).
<https://doi.org/10.1016/j.idh.2017.07.001>.

Morton, Mary. 2014. 'The Problem with Quality: A Tale of Two Audits.' *British Journal of Healthcare Management* 20 (10): 478-82.
<https://search.ebscohost.com/login.aspx?direct=true&db=ccm&AN=107834324&site=ehost-live>.

Noland, C. M., and H. J. Carmack. 2015. 'Narrativizing Nursing Students' Experiences With Medical Errors During Clinicals'. *Qualitative Health Research* 25 (10): 1423-34.
<https://doi.org/10.1177/1049732314562892>.

O'Leary, K. J., J. A. Thompson, M. P. Landler, N. Kulkarni, C. Haviley, K. Hahn, J. Jeon, D. B. Wayne, D. W. Baker, and M. V. Williams. 2010. 'Patterns of Nurse-Physician Communication and Agreement on the Plan of Care'. *Quality and Safety in Health Care* 19 (3): 195-99. <https://doi.org/10.1136/qshc.2008.030221>.

'Patient Safety in Primary Health Care- a Review of the Literature 2015 | Safety and Quality'. n.d.
<https://www.safetyandquality.gov.au/publications/patient-safety-in-primary-health-care-a-review-of-the-literature-2015/>.

Pham, Julius Cuong, Monica S. Aswani, Michael Rosen, HeeWon Lee, Matthew Huddle,

Kristina Weeks, and Peter J. Pronovost. 2012. 'Reducing Medical Errors and Adverse Events'. *Annual Review of Medicine* 63: 447–63.
<https://doi.org/10.1146/annurev-med-061410-121352>.

Pomey, M., H. Hihat, M. Khalifa, P. Lebel, A. Neron, and V. Dumez. 2015. 'Patient Partnership in Quality Improvement of Healthcare Services: Patients Inputs and Challenges Faced'. *Patient Experience Journal* 2 (1): 29–42.
<http://pxjournal.org/cgi/viewcontent.cgi?article=1064&context=journal>.

Powell, Alison, Rosemary Rushmer, and Huw Davies. 2009a. 'Effective Quality Improvement: Recognising the Challenges'. *British Journal of Healthcare Management (BR J HEALTHC MANAGE)*, 15 (1): 17–21.
<https://search.ebscohost.com/login.aspx?direct=true&db=ccm&AN=105637535&site=ehost-live>.

———. 2009b. 'Effective Quality Improvement: Some Necessary Conditions'. *British Journal of Healthcare Management* 15 (2): 62–68.
<https://search.ebscohost.com/login.aspx?direct=true&db=ccm&AN=105459789&site=ehost-live>.

———. 2009c. 'Practitioner-Led Rapid Cycle Change'. *British Journal of Healthcare Management* 15 (5): 218–22. <https://doi.org/10.12968/bjhc.2009.15.5.42112>.

Reason, J. 2004. 'Beyond the Organisational Accident: The Need for "Error Wisdom" on the Frontline'. *Quality and Safety in Health Care* 13 (suppl_2): ii28–33.
<https://doi.org/10.1136/qshc.2003.009548>.

Reason, J. T. 2008. 'A Mind User's Mind'. In *The Human Contribution: Unsafe Acts, Accidents and Heroic Recoveries*, 8–25. Aldershot: Ashgate.

Reason, James. 2000. 'Human Error: Models and Management'. *BMJ: British Medical Journal* 320 (7237): 768–70. <https://www.jstor.org/stable/25187420>.

Runciman, William B, Enrico W Coiera, Richard O Day, Natalie A Hannaford, Peter D Hibbert, Tamara D Hunt, Johanna I Westbrook, and Jeffrey Braithwaite. 2012. 'Towards the Delivery of Appropriate Health Care in Australia'. *Medical Journal of Australia* 197 (2): 78–81. <https://doi.org/10.5694/mja12.10799>.

Runciman, William B, Tamara D Hunt, Natalie A Hannaford, Peter D Hibbert, Johanna I Westbrook, Enrico W Coiera, Richard Day, Diane M Hindmarsh, Elizabeth A McGlynn, and Jeffrey Braithwaite. 2012. 'CareTrack: Assessing the Appropriateness of Health Care Delivery in Australia'. *Medical Journal of Australia* 197 (2): 100–105.
<https://onlinelibrary.wiley.com/doi/10.5694/mja12.10510>.

Strating, M. M. H., A. P. Nieboer, T. Zuiderent-Jerak, and R. A. Bal. 2011. 'Creating Effective Quality-Improvement Collaboratives: A Multiple Case Study'. *BMJ Quality & Safety* 20 (4): 344–50. <https://doi.org/10.1136/bmjqs.2010.047159>.

Sujan, Mark. 2015. 'An Organisation without a Memory: A Qualitative Study of Hospital Staff Perceptions on Reporting and Organisational Learning for Patient Safety'. *Reliability Engineering & System Safety* 144 (December): 45–52.
<https://doi.org/10.1016/j.ress.2015.07.011>.

- Tingle, John. 2011. 'Are Health Professionals Engaged in Health Quality Improvement?' *British Journal of Nursing* 20 (13): 832–33.
<https://search.ebscohost.com/login.aspx?direct=true&db=ccm&AN=104524007&site=ehost-live>.
- Wachter, Robert M. 2012. 'Chapter 2: Basic Principles of Patient Safety'. Electronic resource. In *Understanding Patient Safety*, 2nd ed, 21–32. New York: McGraw Hill Medical.
<https://ebookcentral.proquest.com/lib/murdoch/reader.action?docID=4960516&ppg=44>.
- Ward, J. K., and G. Armitage. 2012. 'Can Patients Report Patient Safety Incidents in a Hospital Setting? A Systematic Review'. *BMJ Quality & Safety* 21 (8): 685–99.
<https://doi.org/10.1136/bmjqs-2011-000213>.
- Weingart, S. N., J. Zhu, L. Chiappetta, S. O. Stuver, E. C. Schneider, A. M. Epstein, J. A. David-Kasdan, C. L. Annas, F. J. Fowler, and J. S. Weissman. 2011. 'Hospitalized Patients' Participation and Its Impact on Quality of Care and Patient Safety'. *International Journal for Quality in Health Care* 23 (3): 269–77. <https://doi.org/10.1093/intqhc/mzr002>.
- 'WHO 10 Facts on Patient Safety'. n.d.
http://www.who.int/features/factfiles/patient_safety/en/.
- Wilson, R. M., P. Michel, S. Olsen, R. W. Gibberd, C. Vincent, R. El-Assady, O. Rasslan, et al. 2012. 'Patient Safety in Developing Countries: Retrospective Estimation of Scale and Nature of Harm to Patients in Hospital'. *BMJ* 344 (mar13 3): e832–e832.
<https://doi.org/10.1136/bmj.e832>.
- Wyskiel, Rhonda M., Kristina Weeks, and Jill A Marsteller. 2015. 'Inviting Families to Participate in Care: A Family Involvement Menu'. *The Joint Commission Journal on Quality and Patient Safety* 41 (1): 43–46.