

# SHP501 Safety and Quality in Health Care

SHP501 Safety and Quality in Health Care

View Online



ARMITAGE, GERRY. 'Human Error Theory: Relevance to Nurse Management'. *Journal of Nursing Management*, vol. 17, no. 2, Mar. 2009, pp. 193–202, <https://doi.org/10.1111/j.1365-2834.2009.00970.x>.

Benn, J., et al. 'Feedback from Incident Reporting: Information and Action to Improve Patient Safety'. *Quality and Safety in Health Care*, vol. 18, no. 1, 2009, pp. 11–21, <https://doi.org/10.1136/qshc.2007.024166>.

Braithwaite, Jeffrey, et al. 'Cultural and Associated Enablers of, and Barriers to, Adverse Incident Reporting'. *Quality and Safety in Health Care*, vol. 19, no. 3, 2010, pp. 229–33, <https://doi.org/10.1136/qshc.2008.030213>.

Brand, Caroline A; Tropea, Joanne; Ibrahim, Joseph E; Elkadi, Shaymaa O; Bain, Christopher A. 'Measurement for Improvement: A Survey of Current Practice in Australian Public Hospitals'. *Medical Journal of Australia*, vol. 189, no. 1, 2008, pp. 35–40, <https://www.mja.com.au/journal/2008/189/1/measurement-improvement-survey-current-practice-australian-public-hospitals>.

Catchpole, K. 'Toward the Modelling of Safety Violations in Healthcare Systems'. *BMJ Quality & Safety*, vol. 22, no. 9, Sept. 2013, pp. 705–09, <https://doi.org/10.1136/bmjqs-2012-001604>.

Cohen, Daniel, and Kevin O. Stewart. 'The Stories Clinicians Tell: Achieving High Reliability and Improving Patient Safety'. *The Permanente Journal*, vol. 20, no. 1, 2016, pp. 85–90, <https://doi.org/10.7812/TPP/15-039>.

Coombes, Ian D., et al. 'Pilot of a National Inpatient Medication Chart in Australia: Improving Prescribing Safety and Enabling Prescribing Training'. *British Journal of Clinical Pharmacology*, vol. 72, no. 2, Aug. 2011, pp. 338–49, <https://doi.org/10.1111/j.1365-2125.2011.03967.x>.

Dixon-Woods, Mary, et al. 'Ten Challenges in Improving Quality in Healthcare: Lessons from the Health Foundation's Programme Evaluations and Relevant Literature'. *BMJ Quality & Safety*, vol. 21, no. 10, 2012, pp. 876–84, <https://doi.org/10.1136/bmjqs-2011-000760>.

Fraenkel, Liana, and Sarah McGraw. 'What Are the Essential Elements to Enable Patient Participation in Medical Decision Making?' *Journal of General Internal Medicine*, vol. 22, no. 5, Apr. 2007, pp. 614–19, <https://doi.org/10.1007/s11606-007-0149-9>.

Gluyas, H., and P. Morrisson. *Human Factors and Medication Errors: A Case Study*. no. 15, 2014, pp. 37–42,

[https://www.researchgate.net/publication/269403795\\_Human\\_factors\\_and\\_medication\\_errors\\_a\\_case\\_study](https://www.researchgate.net/publication/269403795_Human_factors_and_medication_errors_a_case_study).

Gluyas, Heather. 'Effective Communication and Teamwork Promotes Patient Safety'. *Nursing Standard*, vol. 29, no. 49, Aug. 2015, pp. 50-57, <https://search.proquest.com/docview/1785223398?accountid=12629>.

Gluyas, Heather. 'Effective Communication and Teamwork Promotes Patient Safety'. *Nursing Standard* (2014 ), vol. 29, no. 49, 2015, pp. 50-57, <https://search.proquest.com/docview/1785223398/fulltextPDF/E495C5A371064426PQ/1?accountid=12629>.

Gluyas, Heather. 'Patient-Centred Care: Improving Healthcare Outcomes'. *Nursing Standard*, vol. 30, no. 4, Sept. 2015, pp. 50-59, <https://search.proquest.com/docview/1785223597?accountid=12629>.

---. 'Understanding Non-Compliance with Hand Hygiene Practices'. *Nursing Standard*, vol. 29, no. 35, 29 Apr. 2015, pp. 40-46, <https://doi.org/https://search-proquest-com.libproxy.murdoch.edu.au/docview/1785223022?pq-origsite=summon&accountid=12629>.

Gluyas, Heather, and Sarah-Jane Harris. 'Understanding Situation Awareness and It's Importance in Patient Safety'. *Nursing Standard*, vol. 30, no. 34, 2016, <https://search.proquest.com/docview/1784930839?pq-origsite=360link&accountid=12629&selectids=10000039,1006985,10000155>.

Gluyas, Heather Hookham, Emily Michelle. 'Human Factors and the Death of a Child in Hospital: A Case Review'. *Nursing Standard* (2014 ), vol. 30, no. 31, 2014, pp. 45-50, <https://search.proquest.com/docview/1785226402?pq-origsite=summon&accountid=12629&selectids=10000039,1006985,10000155>.

Gluyas, Heather, and Paul Morrison. 'Human Factors and Medication Errors: A Case Study'. *Nursing Standard*, vol. 29, no. 15, 2014, pp. 37-42, <https://search.proquest.com/docview/1855428408?pq-origsite=summon&accountid=12629&selectids=10000039,1006985,10000155>.

---. *Patient Safety: An Essential Guide*. Palgrave MacMillian, 2013.

Howell, Ann-Marie, et al. 'Can Patient Safety Incident Reports Be Used to Compare Hospital Safety? Results from a Quantitative Analysis of the English National Reporting and Learning System Data'. *PLOS ONE*, vol. 10, no. 12, Dec. 2015, <https://doi.org/10.1371/journal.pone.0144107>.

Iedema, Rick A., and Blake Angell. 'What Are Patients' Care Experience Priorities?' *BMJ Quality & Safety*, vol. 24, no. 6, June 2015, pp. 356-59, <https://doi.org/10.1136/bmjqs-2015-004298>.

Lawton, Rebecca, et al. 'Development of an Evidence-Based Framework of Factors Contributing to Patient Safety Incidents in Hospital Settings: A Systematic Review'. *BMJ Quality & Safety*, vol. 21, no. 5, 2012, pp. 369-80, <https://doi.org/10.1136/bmjqs-2011-000443>.

Liao, Joshua M. 'Speaking Up About The Dangers Of The Hidden Curriculum'. *Health Affairs*, vol. 33, no. 1, 2014, pp. 168–71, <https://www.proquest.com/docview/1490528625/fulltextPDF/78B9BC33CA214621PQ/1?accountid=12629>.

Longtin, Yves, et al. 'Patient Participation: Current Knowledge and Applicability to Patient Safety'. *Mayo Clinic Proceedings*, vol. 85, no. 1, Jan. 2010, pp. 53–62, <https://search.proquest.com/docview/216876963?pq-origsite=summon&accountid=12629>.

Marcellus, Lenora, RN, BSN, MN, PhD Harrison, Adele, MBChB, MD, MRCP, FRCPC MacKinnon, Kathleen, RN. 'Quality Improvement for Neonatal Nurses, Part II: Using a PDSA Quality Improvement Cycle Approach to Implement an Oral Feeding Progression Guideline for Premature Infants'. *Neonatal Network*, vol. 31, no. 4, pp. 215–22, <https://search.proquest.com/docview/1026653399/fulltextPDF/B51944904EB044DDPQ/1?accountid=12629>.

McCaughan, Dorothy; Kaufman, Gerri. 'Patient Safety: Threats and Solutions in Nursing Standard'. *Nursing Standard*, vol. 27, no. 44, 2013, pp. 48–55, <https://search.proquest.com/docview/1406201399>.

McLaughlin, A. C., et al. 'Effects of Knowledge and Internal Locus of Control in Groups of Health Care Workers Judging Likelihood of Pathogen Transfer'. *Human Factors: The Journal of the Human Factors and Ergonomics Society*, vol. 55, no. 4, Aug. 2013, pp. 803–14, <https://doi.org/10.1177/0018720813476546>.

Mitchell, Brett G., et al. 'The Burden of Healthcare-Associated Infection in Australian Hospitals: A Systematic Review of the Literature'. *Infection, Disease & Health*, vol. 22, no. 3, Aug. 2017, <https://doi.org/10.1016/j.idh.2017.07.001>.

Morton, Mary. 'The Problem with Quality: A Tale of Two Audits.' *British Journal of Healthcare Management*, vol. 20, no. 10, 2014, pp. 478–82, <https://search.ebscohost.com/login.aspx?direct=true&db=ccm&AN=107834324&site=ehost-live>.

Noland, C. M., and H. J. Carmack. 'Narrativizing Nursing Students' Experiences With Medical Errors During Clinicals'. *Qualitative Health Research*, vol. 25, no. 10, Oct. 2015, pp. 1423–34, <https://doi.org/10.1177/1049732314562892>.

O'Leary, K. J., et al. 'Patterns of Nurse-Physician Communication and Agreement on the Plan of Care'. *Quality and Safety in Health Care*, vol. 19, no. 3, June 2010, pp. 195–99, <https://doi.org/10.1136/qshc.2008.030221>.

Patient Safety in Primary Health Care- a Review of the Literature 2015 | Safety and Quality  
.  
<https://www.safetyandquality.gov.au/publications/patient-safety-in-primary-health-care-a-review-of-the-literature-2015/>.

Pham, Julius Cuong, et al. 'Reducing Medical Errors and Adverse Events'. *Annual Review of Medicine*, vol. 63, 2012, pp. 447–63, <https://doi.org/10.1146/annurev-med-061410-121352>.

- Pomey, M., et al. 'Patient Partnership in Quality Improvement of Healthcare Services: Patients Inputs and Challenges Faced'. *Patient Experience Journal*, vol. 2, no. 1, 2015, pp. 29-42, <http://pxjournal.org/cgi/viewcontent.cgi?article=1064&context=journal>.
- Powell, Alison, et al. 'Effective Quality Improvement: Recognising the Challenges'. *British Journal of Healthcare Management (BR J HEALTHC MANAGE)*, vol. 15, no. 1, 2009, pp. 17-21, <https://search.ebscohost.com/login.aspx?direct=true&db=ccm&AN=105637535&site=ehost-live>.
- . 'Effective Quality Improvement: Some Necessary Conditions'. *British Journal of Healthcare Management*, vol. 15, no. 2, 2009, pp. 62-68, <https://search.ebscohost.com/login.aspx?direct=true&db=ccm&AN=105459789&site=ehost-live>.
- . 'Practitioner-Led Rapid Cycle Change'. *British Journal of Healthcare Management*, vol. 15, no. 5, 2009, pp. 218-22, <https://doi.org/10.12968/bjhc.2009.15.5.42112>.
- Reason, J. 'Beyond the Organisational Accident: The Need for "Error Wisdom" on the Frontline'. *Quality and Safety in Health Care*, vol. 13, no. suppl\_2, Dec. 2004, pp. ii28-33, <https://doi.org/10.1136/qshc.2003.009548>.
- Reason, J. T. 'A Mind User's Mind'. *The Human Contribution: Unsafe Acts, Accidents and Heroic Recoveries*, Ashgate, 2008, pp. 8-25.
- Reason, James. 'Human Error: Models and Management'. *BMJ: British Medical Journal*, vol. 320, no. 7237, 2000, pp. 768-70, <https://www.jstor.org/stable/25187420>.
- Runciman, William B., Tamara D. Hunt, et al. 'CareTrack: Assessing the Appropriateness of Health Care Delivery in Australia'. *Medical Journal of Australia*, vol. 197, no. 2, 2012, pp. 100-05, <https://onlinelibrary.wiley.com/doi/10.5694/mja12.10510>.
- Runciman, William B., Enrico W. Coiera, et al. 'Towards the Delivery of Appropriate Health Care in Australia'. *Medical Journal of Australia*, vol. 197, no. 2, July 2012, pp. 78-81, <https://doi.org/10.5694/mja12.10799>.
- Strating, M. M. H., et al. 'Creating Effective Quality-Improvement Collaboratives: A Multiple Case Study'. *BMJ Quality & Safety*, vol. 20, no. 4, Apr. 2011, pp. 344-50, <https://doi.org/10.1136/bmjqs.2010.047159>.
- Sujan, Mark. 'An Organisation without a Memory: A Qualitative Study of Hospital Staff Perceptions on Reporting and Organisational Learning for Patient Safety'. *Reliability Engineering & System Safety*, vol. 144, Dec. 2015, pp. 45-52, <https://doi.org/10.1016/j.res.2015.07.011>.
- Tingle, John. 'Are Health Professionals Engaged in Health Quality Improvement?' *British Journal of Nursing*, vol. 20, no. 13, 2011, pp. 832-33, <https://search.ebscohost.com/login.aspx?direct=true&db=ccm&AN=104524007&site=ehost-live>.
- Wachter, Robert M. 'Chapter 2: Basic Principles of Patient Safety'. *Understanding Patient Safety*, 2nd ed, electronic resource, McGraw Hill Medical, 2012, pp. 21-32,

<https://ebookcentral.proquest.com/lib/murdoch/reader.action?docID=4960516&ppg=44>.

Ward, J. K., and G. Armitage. 'Can Patients Report Patient Safety Incidents in a Hospital Setting? A Systematic Review'. *BMJ Quality & Safety*, vol. 21, no. 8, Aug. 2012, pp. 685–99, <https://doi.org/10.1136/bmjqs-2011-000213>.

Weingart, S. N., et al. 'Hospitalized Patients' Participation and Its Impact on Quality of Care and Patient Safety'. *International Journal for Quality in Health Care*, vol. 23, no. 3, 2011, pp. 269–77, <https://doi.org/10.1093/intqhc/mzr002>.

WHO 10 Facts on Patient Safety. [http://www.who.int/features/factfiles/patient\\_safety/en/](http://www.who.int/features/factfiles/patient_safety/en/).

Wilson, R. M., et al. 'Patient Safety in Developing Countries: Retrospective Estimation of Scale and Nature of Harm to Patients in Hospital'. *BMJ*, vol. 344, no. mar13 3, Mar. 2012, pp. e832–e832, <https://doi.org/10.1136/bmj.e832>.

Wyskiel, Rhonda M., et al. 'Inviting Families to Participate in Care: A Family Involvement Menu'. *The Joint Commission Journal on Quality and Patient Safety*, vol. 41, no. 1, 2015, pp. 43–46.