

# SHP501 Safety and Quality in Health Care

SHP501 Safety and Quality in Health Care

View Online



- 
1.  
Gluyas, H. & Morrison, P. Patient safety: an essential guide. (Palgrave MacMillian, 2013).
  2.  
Cohen, D. & Stewart, K. O. The Stories Clinicians Tell: Achieving High Reliability and Improving Patient Safety. *The Permanente Journal* **20**, 85–90 (2016).
  3.  
Dixon-Woods, M., McNicol, S. & Martin, G. Ten challenges in improving quality in healthcare: lessons from the Health Foundation's programme evaluations and relevant literature. *BMJ Quality & Safety* **21**, 876–884 (2012).
  4.  
Runciman, W. B. et al. CareTrack: Assessing the appropriateness of health care delivery in Australia. *Medical Journal of Australia* **197**, 100–105 (2012).
  5.  
Runciman, W. B. et al. Towards the delivery of appropriate health care in Australia. *Medical Journal of Australia* **197**, 78–81 (2012).
  6.  
Tingle, J. Are health professionals engaged in health quality improvement? *British Journal*

of Nursing **20**, 832–833 (2011).

7.

Wilson, R. M. et al. Patient safety in developing countries: retrospective estimation of scale and nature of harm to patients in hospital. *BMJ* **344**, e832–e832 (2012).

8.

WHO 10 facts on patient safety.

9.

Patient Safety in Primary Health Care- a review of the literature 2015 | Safety and Quality. <https://www.safetyandquality.gov.au/publications/patient-safety-in-primary-health-care-a-review-of-the-literature-2015/>.

10.

ARMITAGE, G. Human error theory: relevance to nurse management. *Journal of Nursing Management* **17**, 193–202 (2009).

11.

Catchpole, K. Toward the modelling of safety violations in healthcare systems. *BMJ Quality & Safety* **22**, 705–709 (2013).

12.

McCaughan, Dorothy; Kaufman, Gerri. Patient safety: threats and solutions in Nursing Standard. *Nursing Standard* **27**, 48–55 (2013).

13.

Reason, J. Human Error: Models and Management. *BMJ: British Medical Journal* **320**, 768–770 (2000).

14.

Reason, J. Beyond the organisational accident: the need for 'error wisdom' on the frontline. *Quality and Safety in Health Care* **13**, ii28-ii33 (2004).

15.

Reason, J. T. A mind user's mind. in *The human contribution: unsafe acts, accidents and heroic recoveries* 8-25 (Ashgate, 2008).

16.

Wachter, R. M. Chapter 2: Basic principles of patient safety. in *Understanding patient safety* 21-32 (McGraw Hill Medical, 2012).

17.

Noland, C. M. & Carmack, H. J. Narrativizing Nursing Students' Experiences With Medical Errors During Clinicals. *Qualitative Health Research* **25**, 1423-1434 (2015).

18.

Gluyas, Heather Hookham, Emily Michelle. Human factors and the death of a child in hospital: a case review. *Nursing Standard* (2014 ) **30**, 45-50 (2014).

19.

Gluyas, H. & Harris, S.-J. Understanding situation awareness and it's importance in patient safety. *Nursing standard* **30**, (2016).

20.

Coombes, I. D. et al. Pilot of a National Inpatient Medication Chart in Australia: improving prescribing safety and enabling prescribing training. *British Journal of Clinical Pharmacology* **72**, 338-349 (2011).

21.

Mitchell, B. G., Shaban, R. Z., MacBeth, D., Wood, C.-J. & Russo, P. L. The burden of healthcare-associated infection in Australian hospitals: A systematic review of the literature. *Infection, Disease & Health* **22**, (2017).

22.

Gluyas, H. Understanding non-compliance with hand hygiene practices. *Nursing Standard* vol. 29 40–46 (2015).

23.

Gluyas, H. & Morrisson, P. Human factors and medication errors: a case study. vol. 29 37–42  
[https://www.researchgate.net/publication/269403795\\_Human\\_factors\\_and\\_medication\\_errors\\_a\\_case\\_study](https://www.researchgate.net/publication/269403795_Human_factors_and_medication_errors_a_case_study) (2014).

24.

Gluyas, H. Effective communication and teamwork promotes patient safety. *Nursing Standard* **29**, 50–57 (2015).

25.

McLaughlin, A. C., Walsh, F. & Bryant, M. Effects of Knowledge and Internal Locus of Control in Groups of Health Care Workers Judging Likelihood of Pathogen Transfer. *Human Factors: The Journal of the Human Factors and Ergonomics Society* **55**, 803–814 (2013).

26.

O'Leary, K. J. et al. Patterns of nurse-physician communication and agreement on the plan of care. *Quality and Safety in Health Care* **19**, 195–199 (2010).

27.

Pham, J. C. et al. Reducing Medical Errors and Adverse Events. *Annual Review of Medicine* **63**, 447–463 (2012).

28.

Gluyas, H. & Morrison, P. Human factors and medication errors: a case study. *Nursing Standard* **29**, 37–42 (2014).

29.

Gluyas, Heather. Effective communication and teamwork promotes patient safety. *Nursing Standard* (2014 ) **29**, 50–57 (2015).

30.

Benn, J. et al. Feedback from incident reporting: information and action to improve patient safety. *Quality and Safety in Health Care* **18**, 11–21 (2009).

31.

Braithwaite, J., Westbrook, M. T., Travaglia, J. F. & Hughes, C. Cultural and associated enablers of, and barriers to, adverse incident reporting. *Quality and Safety in Health Care* **19**, 229–233 (2010).

32.

Howell, A.-M. et al. Can Patient Safety Incident Reports Be Used to Compare Hospital Safety? Results from a Quantitative Analysis of the English National Reporting and Learning System Data. *PLOS ONE* **10**, (2015).

33.

Liao, J. M. Speaking Up About The Dangers Of The Hidden Curriculum. *Health Affairs* **33**, 168–171 (2014).

34.

Lawton, R. et al. Development of an evidence-based framework of factors contributing to patient safety incidents in hospital settings: a systematic review. *BMJ Quality & Safety* **21**, 369–380 (2012).

35.

Sujan, M. An organisation without a memory: A qualitative study of hospital staff perceptions on reporting and organisational learning for patient safety. *Reliability Engineering & System Safety* **144**, 45–52 (2015).

36.

Fraenkel, L. & McGraw, S. What are the Essential Elements to Enable Patient Participation in Medical Decision Making? *Journal of General Internal Medicine* **22**, 614–619 (2007).

37.

Gluyas, H. Patient-centred care: improving healthcare outcomes. *Nursing Standard* **30**, 50–59 (2015).

38.

Iedema, R. A. & Angell, B. What are patients' care experience priorities? *BMJ Quality & Safety* **24**, 356–359 (2015).

39.

Longtin, Y. et al. Patient Participation: Current Knowledge and Applicability to Patient Safety. *Mayo Clinic Proceedings* **85**, 53–62 (2010).

40.

Ward, J. K. & Armitage, G. Can patients report patient safety incidents in a hospital setting? A systematic review. *BMJ Quality & Safety* **21**, 685–699 (2012).

41.

Weingart, S. N. et al. Hospitalized patients' participation and its impact on quality of care and patient safety. *International Journal for Quality in Health Care* **23**, 269–277 (2011).

42.

Wyskiel, R. M., Weeks, K. & Marsteller, J. A. Inviting families to participate in care: a family involvement menu. *The Joint Commission Journal on Quality and Patient Safety* **41**, 43–46 (2015).

43.

Brand, Caroline A; Tropea, Joanne; Ibrahim, Joseph E; Elkadi, Shaymaa O; Bain, Christopher A. Measurement for improvement: a survey of current practice in Australian public hospitals. *Medical Journal of Australia* **189**, 35–40 (2008).

44.

Marcellus, Lenora, RN, BSN, MN, PhDHarrison, Adele, MBChB, MD, MRCP, FRCPCMackKinnon, Kathleen, RN. Quality Improvement for Neonatal Nurses, Part II: Using a PDSA Quality Improvement Cycle Approach to Implement an Oral Feeding Progression Guideline for Premature Infants. *Neonatal Network* **31**, 215–22.

45.

Morton, Mary. The problem with quality: A tale of two audits. *British Journal of Healthcare Management* **20**, 478–482 (2014).

46.

Pomey, M. et al. Patient partnership in quality improvement of healthcare services: Patients inputs and challenges faced. *Patient Experience Journal* **2**, 29–42 (2015).

47.

Powell, A., Rushmer, R. & Davies, H. Practitioner-led rapid cycle change. *British Journal of Healthcare Management* **15**, 218–222 (2009).

48.

Powell, A., Rushmer, R. & Davies, H. Effective quality improvement: some necessary conditions. *British Journal of Healthcare Management* **15**, 62–68 (2009).

49.

Powell, A., Rushmer, R. & Davies, H. Effective quality improvement: recognising the challenges. British Journal of Healthcare Management (BR J HEALTHC MANAGE), **15**, 17-21 (2009).

50.

Strating, M. M. H., Nieboer, A. P., Zuiderent-Jerak, T. & Bal, R. A. Creating effective quality-improvement collaboratives: a multiple case study. BMJ Quality & Safety **20**, 344-350 (2011).