

SHP501 Safety and Quality in Health Care

SHP501 Safety and Quality in Health Care

View Online



1.

Gluyas H, Morrison P. Patient safety: an essential guide. Basingstoke, Hampshire: Palgrave MacMillan; 2013.

2.

Cohen D, Stewart KO. The Stories Clinicians Tell: Achieving High Reliability and Improving Patient Safety. The Permanente Journal [Internet]. 2016;20(1):85–90. Available from: <http://www.thepermanentejournal.org/issues/2016/5968-stories.html>

3.

Dixon-Woods M, McNicol S, Martin G. Ten challenges in improving quality in healthcare: lessons from the Health Foundation's programme evaluations and relevant literature. BMJ Quality & Safety. 2012;21(10):876–84.

4.

Runciman WB, Hunt TD, Hannaford NA, Hibbert PD, Westbrook JI, Coiera EW, et al. CareTrack: Assessing the appropriateness of health care delivery in Australia. Medical Journal of Australia [Internet]. 2012;197(2):100–5. Available from: <https://onlinelibrary.wiley.com/doi/10.5694/mja12.10510>

5.

Runciman WB, Coiera EW, Day RO, Hannaford NA, Hibbert PD, Hunt TD, et al. Towards the delivery of appropriate health care in Australia. Medical Journal of Australia. 2012 Jul;197(2):78–81.

6.

Tingle J. Are health professionals engaged in health quality improvement? British Journal of Nursing [Internet]. 2011;20(13):832–3. Available from: <https://search.ebscohost.com/login.aspx?direct=true&db=ccm&AN=104524007&site=ehost-live>

7.

Wilson RM, Michel P, Olsen S, Gibberd RW, Vincent C, El-Assady R, et al. Patient safety in developing countries: retrospective estimation of scale and nature of harm to patients in hospital. BMJ. 2012 Mar 13;344(mar13 3):e832–e832.

8.

WHO 10 facts on patient safety. Available from: http://www.who.int/features/factfiles/patient_safety/en/

9.

Patient Safety in Primary Health Care- a review of the literature 2015 | Safety and Quality [Internet]. Available from: <https://www.safetyandquality.gov.au/publications/patient-safety-in-primary-health-care-a-review-of-the-literature-2015/>

10.

ARMITAGE G. Human error theory: relevance to nurse management. Journal of Nursing Management. 2009 Mar;17(2):193–202.

11.

Catchpole K. Toward the modelling of safety violations in healthcare systems. BMJ Quality & Safety. 2013 Sep 1;22(9):705–9.

12.

McCaughan, Dorothy; Kaufman, Gerri. Patient safety: threats and solutions in Nursing Standard. Nursing Standard [Internet]. 2013;27(44):48–55. Available from: <https://search.proquest.com/docview/1406201399>

13.

Reason J. Human Error: Models and Management. BMJ: British Medical Journal [Internet]. 2000;320(7237):768–70. Available from: <https://www.jstor.org/stable/25187420>

14.

Reason J. Beyond the organisational accident: the need for 'error wisdom' on the frontline. Quality and Safety in Health Care. 2004 Dec 1;13(suppl_2):ii28–33.

15.

Reason JT. A mind user's mind. In: The human contribution: unsafe acts, accidents and heroic recoveries. Aldershot: Ashgate; 2008. p. 8–25.

16.

Wachter RM. Chapter 2: Basic principles of patient safety. In: Understanding patient safety [Internet]. 2nd ed. New York: McGraw Hill Medical; 2012. p. 21–32. Available from: <https://ebookcentral.proquest.com/lib/murdoch/reader.action?docID=4960516&ppg=44>

17.

Noland CM, Carmack HJ. Narrativizing Nursing Students' Experiences With Medical Errors During Clinicals. Qualitative Health Research. 2015 Oct 1;25(10):1423–34.

18.

Gluyas, Heather Hookham, Emily Michelle. Human factors and the death of a child in hospital: a case review. Nursing Standard (2014) [Internet]. 2014;30(31):45–50. Available from: <https://search.proquest.com/docview/1785226402?pq-origsite=summon&accountid=12629&selectids=10000039,1006985,10000155>

19.

Gluyas H, Harris SJ. Understanding situation awareness and it's importance in patient

safety. Nursing standard [Internet]. 2016;30(34). Available from:
<https://search.proquest.com/docview/1784930839?pq-origsite=360link&accountid=12629&selectids=10000039,1006985,10000155>

20.

Coombes ID, Reid C, McDougall D, Stowasser D, Duiguid M, Mitchell C. Pilot of a National Inpatient Medication Chart in Australia: improving prescribing safety and enabling prescribing training. *British Journal of Clinical Pharmacology*. 2011 Aug;72(2):338–49.

21.

Mitchell BG, Shaban RZ, MacBeth D, Wood CJ, Russo PL. The burden of healthcare-associated infection in Australian hospitals: A systematic review of the literature. *Infection, Disease & Health*. 2017 Aug;22(3).

22.

Gluyas H. Understanding non-compliance with hand hygiene practices. Vol. 29, *Nursing Standard*. 2015. p. 40–6.

23.

Gluyas H, Morrisson P. Human factors and medication errors: a case study [Internet]. Vol. 29. 2014. p. 37–42. Available from:
https://www.researchgate.net/publication/269403795_Human_factors_and_medication_errors_a_case_study

24.

Gluyas H. Effective communication and teamwork promotes patient safety. *Nursing Standard* [Internet]. 2015 Aug 5;29(49):50–7. Available from:
<https://search.proquest.com/docview/1785223398?accountid=12629>

25.

McLaughlin AC, Walsh F, Bryant M. Effects of Knowledge and Internal Locus of Control in Groups of Health Care Workers Judging Likelihood of Pathogen Transfer. *Human Factors: The Journal of the Human Factors and Ergonomics Society*. 2013 Aug 1;55(4):803–14.

26.

O'Leary KJ, Thompson JA, Landler MP, Kulkarni N, Haviley C, Hahn K, et al. Patterns of nurse-physician communication and agreement on the plan of care. *Quality and Safety in Health Care*. 2010 Jun 1;19(3):195–9.

27.

Pham JC, Aswani MS, Rosen M, Lee H, Huddle M, Weeks K, et al. Reducing Medical Errors and Adverse Events. *Annual Review of Medicine*. 2012;63:447–63.

28.

Gluyas H, Morrison P. Human factors and medication errors: a case study. *Nursing Standard* [Internet]. 2014;29(15):37–42. Available from: <https://search.proquest.com/docview/1855428408?pq-origsite=summon&accountid=12629&selectids=10000039,1006985,10000155>

29.

Gluyas, Heather. Effective communication and teamwork promotes patient safety. *Nursing Standard* (2014) [Internet]. 2015;29(49):50–7. Available from: <https://search.proquest.com/docview/1785223398/fulltextPDF/E495C5A371064426PQ/1?accountid=12629>

30.

Benn J, Koutantji M, Wallace L, Spurgeon P, Rejman M, Healey A, et al. Feedback from incident reporting: information and action to improve patient safety. *Quality and Safety in Health Care*. 2009;18(1):11–21.

31.

Braithwaite J, Westbrook MT, Travaglia JF, Hughes C. Cultural and associated enablers of, and barriers to, adverse incident reporting. *Quality and Safety in Health Care*. 2010;19(3):229–33.

32.

Howell AM, Burns EM, Bouras G, Donaldson LJ, Athanasiou T, Darzi A. Can Patient Safety Incident Reports Be Used to Compare Hospital Safety? Results from a Quantitative Analysis of the English National Reporting and Learning System Data. PLOS ONE. 2015 Dec 9;10(12).

33.

Liao JM. Speaking Up About The Dangers Of The Hidden Curriculum. Health Affairs [Internet]. 2014;33(1):168–71. Available from: <https://www.proquest.com/docview/1490528625/fulltextPDF/78B9BC33CA214621PQ/1?accountid=12629>

34.

Lawton R, McEachan RRC, Giles SJG, Sirriyeh R, Watt IS, Wright J. Development of an evidence-based framework of factors contributing to patient safety incidents in hospital settings: a systematic review. BMJ Quality & Safety. 2012;21(5):369–80.

35.

Sujan M. An organisation without a memory: A qualitative study of hospital staff perceptions on reporting and organisational learning for patient safety. Reliability Engineering & System Safety. 2015 Dec;144:45–52.

36.

Fraenkel L, McGraw S. What are the Essential Elements to Enable Patient Participation in Medical Decision Making? Journal of General Internal Medicine. 2007 Apr 18;22(5):614–9.

37.

Gluyas H. Patient-centred care: improving healthcare outcomes. Nursing Standard [Internet]. 2015 Sep 23;30(4):50–9. Available from: <https://search.proquest.com/docview/1785223597?accountid=12629>

38.

Iedema RA, Angell B. What are patients' care experience priorities? BMJ Quality & Safety. 2015 Jun;24(6):356–9.

39.

Longtin Y, Sax H, Leape LL, Sheridan SE, Donaldson L, Pittet D. Patient Participation: Current Knowledge and Applicability to Patient Safety. *Mayo Clinic Proceedings* [Internet]. 2010 Jan;85(1):53–62. Available from: <https://search.proquest.com/docview/216876963?pq-origsite=summon&accountid=12629>

40.

Ward JK, Armitage G. Can patients report patient safety incidents in a hospital setting? A systematic review. *BMJ Quality & Safety* [Internet]. 2012 Aug 1;21(8):685–99. Available from: <https://www.proquest.com/docview/1778809632/fulltextPDF/DCBE89FD17304D2CPQ/1?accountid=12629>

41.

Weingart SN, Zhu J, Chiappetta L, Stuver SO, Schneider EC, Epstein AM, et al. Hospitalized patients' participation and its impact on quality of care and patient safety. *International Journal for Quality in Health Care*. 2011;23(3):269–77.

42.

Wyskiel RM, Weeks K, Marsteller JA. Inviting families to participate in care: a family involvement menu. *The Joint Commission Journal on Quality and Patient Safety*. 2015;41(1):43–6.

43.

Brand, Caroline A; Tropea, Joanne; Ibrahim, Joseph E; Elkadi, Shaymaa O; Bain, Christopher A. Measurement for improvement: a survey of current practice in Australian public hospitals. *Medical Journal of Australia* [Internet]. 2008;189(1):35–40. Available from: <https://www.mja.com.au/journal/2008/189/1/measurement-improvement-survey-current-practice-australian-public-hospitals>

44.

Marcellus, Lenora, RN, BSN, MN, PhDHarrison, Adele, MBChB, MD, MRCP, FRCPCMackKinnon, Kathleen, RN. Quality Improvement for Neonatal Nurses, Part II: Using a PDSA Quality

Improvement Cycle Approach to Implement an Oral Feeding Progression Guideline for Premature Infants. Neonatal Network [Internet]. 31(4):215–22. Available from: <https://search.proquest.com/docview/1026653399/fulltextPDF/B51944904EB044DDPQ/1?accountid=12629>

45.

Morton, Mary. The problem with quality: A tale of two audits. British Journal of Healthcare Management [Internet]. 2014;20(10):478–82. Available from: <https://search.ebscohost.com/login.aspx?direct=true&db=ccm&AN=107834324&site=ehost-live>

46.

Pomey M, Hihat H, Khalifa M, Lebel P, Neron A, Dumez V. Patient partnership in quality improvement of healthcare services: Patients inputs and challenges faced. Patient Experience Journal [Internet]. 2015;2(1):29–42. Available from: <http://pxjournal.org/cgi/viewcontent.cgi?article=1064&context=journal>

47.

Powell A, Rushmer R, Davies H. Practitioner-led rapid cycle change. British Journal of Healthcare Management [Internet]. 2009;15(5):218–22. Available from: <https://search.ebscohost.com/login.aspx?direct=true&db=ccm&AN=105526281&site=ehost-live>

48.

Powell A, Rushmer R, Davies H. Effective quality improvement: some necessary conditions. British Journal of Healthcare Management [Internet]. 2009;15(2):62–8. Available from: <https://search.ebscohost.com/login.aspx?direct=true&db=ccm&AN=105459789&site=ehost-live>

49.

Powell A, Rushmer R, Davies H. Effective quality improvement: recognising the challenges. British Journal of Healthcare Management (BR J HEALTHC MANAGE), [Internet]. 2009;15(1):17–21. Available from: <https://search.ebscohost.com/login.aspx?direct=true&db=ccm&AN=105637535&site=ehost-live>

50.

Strating MMH, Nieboer AP, Zuiderent-Jerak T, Bal RA. Creating effective quality-improvement collaboratives: a multiple case study. *BMJ Quality & Safety*. 2011 Apr 1;20(4):344-50.