## ICT508 IT Project Management



5.0 Scope Management.

http://www.cin.ufpe.br/~if717/Pmbok2000/pmbok v2/wbs 5.0.html.

2015 Global Risk Management Survey | Aon.

http://www.aon.com/2015GlobalRisk/default.jsp.

Ajelabi, Ifeoluwa, and Yinshang Tang. The Adoption of Benchmarking Principles for Project Management Performance Improvement. International Journal of Managing Public Sector Information and Communication Technologies,

http://airccse.org/journal/mpict/papers/1210ijmpict01.pdf.

Allen, Phillip. Strategic Imperatives for Outsourcing in the Australian Public Sector. http://www-935.ibm.com/services/au/igs/pdf/idc-public-sector-outsourcing.pdf.

Amster, Richard, and Christina Böhm. 'Culture-Based Behaviors in Global IT Projects – An Investigative Study with Indian Managers of Outsourcing Projects'. Procedia Computer Science, vol. 64, 2015, pp. 232–39, https://doi.org/10.1016/j.procs.2015.08.485.

Are You A Global Project Manager?

http://www.pmi.org/learning/publications-pm-network/feature-are-you-a-global-project-manager.aspx.

Armarego, Jocelyn. Lecture Slides ICT508 2016 Semester 1. http://prospero.murdoch.edu.au/record=b2769788.

Australia Must Reskill for Digital Jobs | Analysis | Information Age | Australian Computer Society.

https://ia.acs.org.au/news/australia-must-reskill-for-digital-jobs-416766?eid=70&edate=20 160314&utm\_source=20160314&utm\_medium=newsletter&utm\_campaign=newsletter.

Australias-Digital-Pulse.PDF. 2016,

http://www.acs.org.au/\_\_data/assets/pdf\_file/0006/69720/02062015-Australias-Digital-Pulse -FINAL.PDF.

Barron, Merrie, and Andrew Barron. Project Schedule Development. https://cnx.org/contents/XpF315mY@8.1:cDfUikBa@9/Project-Planning.

Benefits of Using Work Breakdown Structure in the Project Managementt | Simplilearn. http://www.simplilearn.com/work-breakdown-structure-article.

Beyond Procurement: Managing Supplier Relationships to Build Competitive Differentiation

- CIO Matters - CIO.

http://www.cio.com.au/blog/cio-matters/2012/08/14/beyond-procurement-managing-suppli er-relationships-build-competitive-differentiation/.

Binder, Jean. 'Binder - Introduction'. Global Project Management: Communication, Collaboration and Management across Borders, Gower, 2007, pp. 1–20, https://search.ebscohost.com/login.aspx?direct=true&AuthType=shib&db=nlebk&AN=269279&site=ehost-live&custid=s1113140&ebv=EK&ppid=Page- -21.

Bloch, Michael, et al. Delivering Large-Scale IT Projects on Time, on Budget, and on Value. http://www.mckinsey.com/business-functions/business-technology/our-insights/delivering-large-scale-it-projects-on-time-on-budget-and-on-value.

Brooks, Frederick. The Mythical Man Month. https://archive.org/details/mythicalmanmonth00fred.

Bundschuh, Manfred. Estimation of IT Projects.

http://www.compaid.com/caiinternet/ezine/bundschuh-est.pdf.

Catalogue of Catastrophe. Calleam Consulting Ltd, http://calleam.com/WTPF/?page\_id=3. Chong-Leng Goh, Jenson, et al. 'Achieving the Delicate Balance between Risks & Outcomes in a Large-Scale IT Project – a Case Study on BCIA's Airport Security System'. Journal of Information Technology Teaching Cases, vol. 6, no. 1, May 2016, pp. 36-44, https://doi.org/10.1057/jittc.2015.15.

Classic Mistakes Why Do Projects Fail? http://calleam.com/WTPF/?page id=799.

Communications Management.

https://www.projectsmart.co.uk/communications-management.php.

Communications: The Message Is Clear.

http://www.pmi.org/~/media/PDF/Knowledge%20Center/Communications\_whitepaper\_v2.a shx.

Cost Of Quality (COQ).

http://asg.org/learn-about-quality/cost-of-quality/overview/overview.html.

Cowan, Paris. Auditor Unleashes Scathing Report on WA Govt IT - Strategy - iTnews. http://www.itnews.com.au/news/auditor-unleashes-scathing-report-on-wa-govt-it-388991. Crosby - The Concept of Zero Defects in Quality Management.

http://www.simplilearn.com/concept-of-zero-defects-quality-management-article.

Emergenetics Strategic Diagnostics.

http://organizationaldevelopmentconsultant.org/emergenetics/.

Factors of Value. 25AD, https://www.youtube.com/watch?v=nxFbSIYK27Y.

Galorath, Dan. Executing the Estimate.

http://www.compaid.com/caiinternet/ezine/galorath-estimation.pdf.

GAPPS A Framework for Performance Based Competency Standards for Global Level 1 and

2 Project Managers.

http://globalpmstandards.org/wp-content/uploads/2014/12/GAPPS\_Project\_Manager\_v1.115 0411 A4.pdf.

Genichi Taguchi and Taguchi Methods: The Signal Cuts Through the Noise.

http://www.skymark.com/resources/leaders/taguchi.asp.

Global Project Management.

http://www.projectperfect.com.au/white-paper-global-project-management.php.

Gogan, Janis L. 'Assessing Risks in Two Projects: A Strategic Opportunity and a Necessary Evil'. Communications of the Association for Information Systems, vol. 1, no. 1, 1999, pp. 2–34, http://aisel.aisnet.org/cais/vol1/iss1/15/.

Hillson, David. Managing Risk in Projects. Gower, 2009.

How-to-Complete-a-Risk-Assessment.

https://knowhownonprofit.org/organisation/strategy/internalanalysis/how-to-complete-a-risk-assessment-1.

Hudson Report | Australian Hiring Expectations Q2 2015.

http://au.hudson.com/latest-thinking/hudson-report-q22015.

Insights and Trends: Current Portfolio, Programme, and Project Management Practices. http://www.pmi.org/~/media/PDF/RCP/PwC\_PPPM\_Trends\_2012.ashx.

IT 2020: Preparing for the Future - Technology.

https://www.atkearney.com/strategic-it/featured-article/-/asset\_publisher/BqWAk3NLsZIU/content/it-2020-preparing-for-the-future/10192.

Jones, Caper. HOW SOFTWARE ESTIMATION TOOLS WORK.

http://www.compaid.com/caiinternet/ezine/capers-estimation.pdf.

Joseph M. Juran: A Quality Life. http://www.skymark.com/resources/leaders/juran.asp.

Kaoru Ishikawa: The Man behind the Fishbone Diagram.

http://www.skymark.com/resources/leaders/ishikawa.asp.

Larsen, James. Tinsley's Culture Clash. http://www.businesspsych.org/articles/198.html.

Larson, Erik W., and Clifford F. Gray. 'Chapter 1: Modern Project Management'. Project Management: The Managerial Process, 5th ed. international ed, McGraw-Hill Contemporary Learning, 2011, pp. 2–21.

- ---. 'International Projects. Chapter 15'. Project Management: The Managerial Process, 5th ed. international ed, McGraw-Hill Contemporary Learning, 2011, pp. 532–63.
- ---. Project Management: The Managerial Process. 5th ed. international ed, McGraw-Hill Contemporary Learning, 2011.

Law of the Five Deadly Sins. The Standish Group International, Inc, http://cdn.infoq.com/statics\_s1\_20160217-0123u3/resource/articles/standish-chaos-2015/e

n/resources/5Deadly%20sins\_2014-5.pdf.

Leavitt, Rob. Avoiding IT Catastrophe.

http://web.archive.org/web/20160121124249/http://blogs.ptc.com/2012/10/25/avoiding-it-catastrophe-mckinsey-study-reveals-how/.

Managing Scope Creep in Project Management.

http://www.villanovau.com/resources/project-management/project-management-scope-creep/#.Vt9 oRb3yew.

Market Insights and Salary Guide 2014 2015 Australia Pay Rate.Pdf.

http://www.greythorn.com.au/media/greythorn/greythorn%20market%20insights%20and%20salary%20guide%202014\_2015%20australia%20pay%20rate.pdf.

Montequin, V. R., et al. 'Managerial Style Profiles of Successful Project Managers: A Survey'. Procedia Computer Science, vol. 64, 2015, pp. 55–62, https://doi.org/10.1016/j.procs.2015.08.463.

Newton, Paul, and Helen Bristoll. Managing the Project Schedule. http://www.free-management-ebooks.com/dldebk-pdf/fme-project-schedule.pdf.

Of Cannibals, Kings and Culture: The Problem of Ethnocentricity. http://opinionator.blogs.nytimes.com/2013/02/17/on-ethnocentrism/? r=0.

Overview of COCOMO. http://www.softstarsystems.com/overview.htm.

Phillips, Joseph. Real World Project Management: Procurement Management. https://www.projectsmart.co.uk/real-world-project-management-procurement-management.php.

Policy, Guides & Procurement | Department of Finance. http://www.finance.gov.au/policy-guides-procurement/.

PreparePM | Project Integration Management.

http://www.preparepm.com/notes/integration.html.

Project Closeout. https://cnx.org/contents/Ns-UD6jK@1/Project-Closeout.

Project Closure Processes.

http://www.free-management-ebooks.com/fagpm/processes-07.htm.

Project Estimation Techniques and Templates.

http://strikingprojectmanagement.com/project-estimation/.

Project Management and the Organisational Strategy.

https://cdn.projectsmart.co.uk/white-papers/project-management-and-organisational-strategy.pdf.

Project Management Institute. A Guide to the Project Management Body of Knowledge (PMBOK Guide). electronic resource, Project Management Institute, 2013, https://search.ebscohost.com/login.aspx?direct=true&AuthType=shib&db=nlebk&AN=565869&site=ehost-live&custid=s1113140.

Project Planning. https://cnx.org/contents/XpF315mY@8.1:cDfUikBa@9/Project-Planning.

Project Schedule Development. https://www.mindtools.com/pages/article/newPPM 71.htm.

Project Stakeholder Management. http://www.projectstakeholder.com/.

Project Stakeholders.

https://cnx.org/contents/XpF315mY@8.1:605-QY0P@2/Project-Stakeholders.

Quality Management. http://www.rspa.com/reflib/QualityMgmt.html#SQA.

Schwalbe, Kathy, Information Technology Project Management, Seventh edition, 2014.

---. Information Technology Project Management. Eighth edition, Cengage Learning, 2016.

---. 'Schwalbe Closing Projects Chapter 8'. An Introduction to Project Management, Fourth edition, Kathy Schwalbe LLC, 2013, pp. 326–49.

Seven Tips on How to Build a Solid Schedule.

http://www.pmi.org/passport/mar09/passport\_mar09\_seven-tips-on-how-to-build-a-solid-schedule.html.

Shenoy, Shivshanker. How To Control Scope In Your Project? http://www.pmexamsmartnotes.com/control-scope-process/.

Sherrer, J. Alex. Deming's 14 Points and Quality Project Leadership. https://www.projectsmart.co.uk/demings-14-points-and-guality-project-leadership.php.

Social Style Model. http://www.tracomcorp.com/solutions/by-element/social-style/model/. Some Practical Tools For Stakeholder Management.

https://www.brainmates.com.au/brainrants/some-practical-tools-for-stakeholder-management.

Standish Group 2015 Chaos Report - Q&A with Jennifer Lynch. http://www.infog.com/articles/standish-chaos-2015.

Stellman, Andrew, and Jennifer Greene. Estimation.

http://www.stellman-greene.com/blog/wp-content/uploads/2015/02/aspm-ch03.pdf.

Stolovitsky, Neil. Global-Project-Management: Collaboration among Geographically Dispersed Project Teams.

http://www.projectmanage.com/files/global-project-management-white-paper.pdf.

Structured Agility: Integrated Project Closure.

https://theadaptivepm.wordpress.com/2013/05/08/structured-agility-integrated-project-closure/.

Suresh, Babu. Scope Creep Management.

http://www.projectperfect.com.au/info scope creep mgmt.php.

Taylor, Hazel, et al. 'Information Technology Project Risk Management: Bridging the Gap between Research and Practice'. Journal of Information Technology, vol. 27, no. 1, Mar. 2012, pp. 17–34, https://doi.org/10.1057/jit.2011.29.

Taylor, Michael. How to Develop Work Breakdown Structures.

http://courses.cecs.anu.edu.au/courses/COMP3120/local\_docs/readings/HowToDevelopWBS.pdf.

The Art of Project Planning.

https://cdn.projectsmart.co.uk/white-papers/art-of-project-planning.pdf.

The Essential Role of Communications Report.

http://www.pmi.org/business-solutions/~/media/PDF/Business-Solutions/The-High-Cost-Low-Performance-The-Essential-Role-of-Communications.ashx.

The Mythical Man-Month. https://en.wikipedia.org/wiki/The Mythical Man-Month.

The Project Leadership Matrix. http://aits.org/2013/05/the-project-leadership-matrix/.

The Project Management Process - Global Issues in IT Projects.

http://www.slideshare.net/craigwbrown/the-project-management-process-week-10-global-issues-in-it-projects-presentation.

The Value Orientations Method: A Tool to Help Understand Cultural Differences. http://www.joe.org/joe/2001december/tt1.php.

Turbit, Neville. Defining Project Scope in IT Projects. http://www.projectperfect.com.au/info define the scope.php.

Types of Procurement Contracts Used in Project Management.

http://pmstudycircle.com/2013/12/types-of-procurement-contracts-used-in-project-manage ment/.

Up to 75% of Executives Anticipate Software Project Failure.

http://www.geneca.com/75-business-executives-anticipate-software-projects-fail/.

Warne, David. Top 5 Outsourcing Myths That Need to Die.

https://www.linkedin.com/pulse/top-5-outsourcing-myths-need-die-david-warne.

Watson, Gregory H. Total Quality's Leader: Remembering Armand V. Feigenbaum. http://iaqweb.org/publication/QP-01-2015RememberingVal-GHWatson.pdf.

What-Is-Social-Styles-12dec06.Pdf.

http://erikaandersen.com/uploads/Article-What-Is-Social-Styles-12dec06.pdf.

Why Projects Fail. Calleam Consulting Ltd. http://calleam.com/WTPF/?page\_id=2213.

Wideman, R. Max. Project Teamwork, Personality Profiles and the Population at Large: Do We Have Enough of the Right Kind of People?

http://www.maxwideman.com/papers/profiles/profiles.pdf.

YEGANEH, Hamid. The Applicability of Widely Employed Frameworks in Cross-Cultural

Management Research. http://www.jare-sh.com/volume1-issue1/applicability.pdf.