ICT508 IT Project Management



1.

Project Closeout. https://cnx.org/contents/Ns-UD6jK@1/Project-Closeout.

2.

Project Closure Processes. http://www.free-management-ebooks.com/faqpm/processes-07.htm.

З.

Structured Agility: Integrated Project Closure. https://theadaptivepm.wordpress.com/2013/05/08/structured-agility-integrated-project-clo sure/.

4.

Schwalbe, K. Schwalbe Closing Projects Chapter 8. in An Introduction to project management 326–349 (Kathy Schwalbe LLC, 2013).

5.

Binder, J. Binder - Introduction. in Global project management: communication, collaboration and management across borders 1–20 (Gower, 2007).

6.

The Project Management Process - Global Issues in IT projects. http://www.slideshare.net/craigwbrown/the-project-management-process-week-10-global-i ssues-in-it-projects-presentation.

7.

Global Project Management. http://www.projectperfect.com.au/white-paper-global-project-management.php.

8.

Of Cannibals, Kings and Culture: The Problem of Ethnocentricity. http://opinionator.blogs.nytimes.com/2013/02/17/on-ethnocentrism/?_r=0.

9.

The Value Orientations Method: A Tool to Help Understand Cultural Differences. http://www.joe.org/joe/2001december/tt1.php.

10.

YEGANEH, H. The applicability of widely employed frameworks in cross-cultural management research.

11.

Larsen, J. Tinsley's Culture Clash. http://www.businesspsych.org/articles/198.html.

12.

Are You A Global Project Manager? http://www.pmi.org/learning/publications-pm-network/feature-are-you-a-global-project-man ager.aspx.

13.

GAPPS A Framework for Performance Based Competency Standards for Global Level 1 and 2 Project Managers.

Stolovitsky, N. Global-project-management: collaboration among geographically dispersed project teams.

15.

Larson, E. W. & Gray, C. F. International projects. Chapter 15. in Project management: the managerial process 532–563 (McGraw-Hill Contemporary Learning, 2011).

16.

Amster, R. & Böhm, C. Culture-Based Behaviors in Global IT Projects – An Investigative Study with Indian Managers of Outsourcing Projects. Procedia Computer Science **64**, 232–239 (2015).

17.

Insights and Trends: Current Portfolio, Programme, and Project Management Practices. http://www.pmi.org/~/media/PDF/RCP/PwC_PPPM_Trends_2012.ashx.

18.

IT 2020: Preparing for the Future - Technology. https://www.atkearney.com/strategic-it/featured-article/-/asset_publisher/BqWAk3NLsZIU/c ontent/it-2020-preparing-for-the-future/10192.

19.

Hudson Report | Australian Hiring Expectations Q2 2015. http://au.hudson.com/latest-thinking/hudson-report-q22015.

20.

Beyond procurement: Managing supplier relationships to build competitive differentiation - CIO Matters - CIO.

http://www.cio.com.au/blog/cio-matters/2012/08/14/beyond-procurement-managing-suppli er-relationships-build-competitive-differentiation/.

Warne, D. Top 5 Outsourcing Myths that Need to Die. https://www.linkedin.com/pulse/top-5-outsourcing-myths-need-die-david-warne.

22.

Allen, P. Strategic Imperatives for Outsourcing in the Australian Public Sector.

23.

Phillips, J. Real World Project Management: Procurement Management. https://www.projectsmart.co.uk/real-world-project-management-procurement-managemen t.php.

24.

Types of Procurement Contracts used in Project Management. http://pmstudycircle.com/2013/12/types-of-procurement-contracts-used-in-project-manage ment/.

25.

Policy, Guides & Procurement | Department of Finance. http://www.finance.gov.au/policy-guides-procurement/.

26.

Gogan, Janis L. Assessing Risks in Two Projects: A Strategic Opportunity and a Necessary Evil. Communications of the Association for Information Systems 1, 2–34 (1999).

27.

2015 Global Risk Management Survey | Aon. http://www.aon.com/2015GlobalRisk/default.jsp.

28.

how-to-complete-a-risk-assessment.

https://knowhownonprofit.org/organisation/strategy/internalanalysis/how-to-complete-a-ris k-assessment-1.

29.

Chong-Leng Goh, J., Yun Zuo, M. & Pan, S. L. Achieving the delicate balance between risks & outcomes in a large-scale IT project – a case study on BCIA's airport security system. Journal of Information Technology Teaching Cases **6**, 36–44 (2016).

30.

Hillson, D. Managing risk in projects. (Gower, 2009).

31.

Taylor, H., Artman, E. & Woelfer, J. P. Information technology project risk management: bridging the gap between research and practice. Journal of Information Technology **27**, 17–34 (2012).

32.

Project Stakeholder Management. http://www.projectstakeholder.com/.

33.

Some Practical Tools For Stakeholder Management. https://www.brainmates.com.au/brainrants/some-practical-tools-for-stakeholder-managem ent.

34.

Brooks, F. The Mythical Man Month. https://archive.org/details/mythicalmanmonth00fred.

35.

The Mythical Man-Month. https://en.wikipedia.org/wiki/The_Mythical_Man-Month.

Communications Management. https://www.projectsmart.co.uk/communications-management.php.

37.

Communications: the message is clear. http://www.pmi.org/~/media/PDF/Knowledge%20Center/Communications_whitepaper_v2.a shx.

38.

The Essential Role of Communications Report. http://www.pmi.org/business-solutions/~/media/PDF/Business-Solutions/The-High-Cost-Low -Performance-The-Essential-Role-of-Communications.ashx.

39.

Wideman, R. M. Project Teamwork, Personality Profiles and the Population at Large: Do we have enough of the right kind of people?

40.

Australias-Digital-Pulse.PDF. http://www.acs.org.au/__data/assets/pdf_file/0006/69720/02062015-Australias-Digital-Pulse -FINAL.PDF (2016).

41.

Market insights and salary guide 2014_2015 australia pay rate.pdf.

42.

Social Style Model. http://www.tracomcorp.com/solutions/by-element/social-style/model/.

```
What-Is-Social-Styles-12dec06.pdf.
```

44.

The Project Leadership Matrix. http://aits.org/2013/05/the-project-leadership-matrix/.

45.

Emergenetics Strategic Diagnostics. http://organizationaldevelopmentconsultant.org/emergenetics/.

46.

Montequin, V. R., Nieto, A. G., Ortega, F. & Villanueva, J. Managerial Style Profiles of Successful Project Managers: A Survey. Procedia Computer Science **64**, 55–62 (2015).

47.

Classic Mistakes Why Do Projects Fail? http://calleam.com/WTPF/?page_id=799.

48.

Sherrer, J. A. Deming's 14 Points and Quality Project Leadership. https://www.projectsmart.co.uk/demings-14-points-and-quality-project-leadership.php.

49.

Joseph M. Juran: A Quality Life. http://www.skymark.com/resources/leaders/juran.asp.

50.

Kaoru Ishikawa: The man behind the fishbone diagram. http://www.skymark.com/resources/leaders/ishikawa.asp.

Crosby - The Concept of Zero Defects in Quality Management. http://www.simplilearn.com/concept-of-zero-defects-quality-management-article.

52.

Genichi Taguchi and Taguchi Methods: The Signal Cuts Through the Noise. http://www.skymark.com/resources/leaders/taguchi.asp.

53.

Watson, G. H. Total Quality's leader: remembering Armand V. Feigenbaum.

54.

Cost Of Quality (COQ). http://asq.org/learn-about-quality/cost-of-quality/overview/overview.html.

55.

Quality management. http://www.rspa.com/reflib/QualityMgmt.html#SQA.

56.

Ajelabi, I. & Tang, Y. The Adoption of Benchmarking Principles for Project Management Performance Improvement.

57.

Bloch, M., Blumberg, S. & Laartz, J. Delivering large-scale IT projects on time, on budget, and on value.

http://www.mckinsey.com/business-functions/business-technology/our-insights/delivering-l arge-scale-it-projects-on-time-on-budget-and-on-value.

58.

Bundschuh, M. Estimation of IT Projects.

Jones, C. HOW SOFTWARE ESTIMATION TOOLS WORK.

60.

Galorath, D. Executing the Estimate.

61.

Stellman, A. & Greene, J. Estimation. in.

62.

Project Estimation Techniques and Templates. http://strikingprojectmanagement.com/project-estimation/.

63.

Overview of COCOMO. http://www.softstarsystems.com/overview.htm.

64.

Newton, P. & Bristoll, H. Managing the project schedule.

65.

Project Schedule Development. https://www.mindtools.com/pages/article/newPPM_71.htm.

66.

Barron, M. & Barron, A. Project schedule development. https://cnx.org/contents/XpF315mY@8.1:cDfUikBa@9/Project-Planning.

Seven Tips on How to Build a Solid Schedule. http://www.pmi.org/passport/mar09/passport_mar09_seven-tips-on-how-to-build-a-solid-sc hedule.html.

68.

Turbit, N. Defining project scope in IT Projects. http://www.projectperfect.com.au/info_define_the_scope.php.

69.

Suresh, B. Scope Creep Management. http://www.projectperfect.com.au/info_scope_creep_mgmt.php.

70.

Managing Scope Creep in Project Management. http://www.villanovau.com/resources/project-management/project-management-scope-cre ep/#.Vt9_oRb3yew.

71.

Benefits of using Work Breakdown Structure in the Project Managementt | Simplilearn. http://www.simplilearn.com/work-breakdown-structure-article.

72.

Project Planning. https://cnx.org/contents/XpF315mY@8.1:cDfUikBa@9/Project-Planning.

73.

Taylor, M. How to Develop Work Breakdown Structures.

74.

5.0 Scope Management. http://www.cin.ufpe.br/~if717/Pmbok2000/pmbok_v2/wbs_5.0.html.

75.

Shenoy, S. How To Control Scope In Your Project? http://www.pmexamsmartnotes.com/control-scope-process/.

76.

PreparePM | Project Integration Management. http://www.preparepm.com/notes/integration.html.

77.

Project Management and the Organisational Strategy.

78.

The Art of Project Planning.

79.

Project Stakeholders. https://cnx.org/contents/XpF315mY@8.1:6o5-QY0P@2/Project-Stakeholders.

80.

Cowan, P. Auditor unleashes scathing report on WA Govt IT - Strategy - iTnews. http://www.itnews.com.au/news/auditor-unleashes-scathing-report-on-wa-govt-it-388991.

81.

Catalogue of Catastrophe. http://calleam.com/WTPF/?page_id=3.

Why Projects Fail. http://calleam.com/WTPF/?page_id=2213.

83.

Standish Group 2015 Chaos Report - Q&A with Jennifer Lynch. http://www.infoq.com/articles/standish-chaos-2015.

84.

Law of the Five Deadly Sins.

85.

Larson, E. W. & Gray, C. F. Chapter 1: Modern project management. in Project management: the managerial process 2–21 (McGraw-Hill Contemporary Learning, 2011).

86.

Up to 75% of Executives Anticipate Software Project Failure. http://www.geneca.com/75-business-executives-anticipate-software-projects-fail/.

87.

Leavitt, R. Avoiding IT Catastrophe. http://web.archive.org/web/20160121124249/http://blogs.ptc.com/2012/10/25/avoiding-it-c atastrophe-mckinsey-study-reveals-how/.

88.

Factors of Value. (25AD).

89.

Schwalbe, K. Information technology project management. (2014).

Armarego, J. Lecture slides ICT508 2016 semester 1.

91.

Project Management Institute. A guide to the project management body of knowledge (PMBOK guide). (Project Management Institute, 2013).

92.

Australia must reskill for digital jobs | Analysis | Information Age | Australian Computer Society.

https://ia.acs.org.au/news/australia-must-reskill-for-digital-jobs-416766?eid=70&edate=20 160314&utm_source=20160314&utm_medium=newsletter&utm_campaign=newsletter.

93.

Schwalbe, K. Information technology project management. (Cengage Learning, 2016).

94.

Larson, E. W. & Gray, C. F. Project management: the managerial process. (McGraw-Hill Contemporary Learning, 2011).